

Help when you need it: 24 hours a day!

Now that's



Online Tutoring: Anywhere, Anytime

*Math ▪ Bilingual Math ▪ Biology ▪ Chemistry ▪ Physics
Economics ▪ Accounting ▪ Statistics ▪ Spanish ▪ Writing*

It's 12 a.m. the night before your final and you're stuck on a problem. You decide it's too late to email your professor or call classmates. As you slip deeper into panic mode, you gulp your caffeinated drink and mumble under your breath, "Where is help when I need it?"

Tired of situations like this one? We've got the answer to your studying needs!

With SMARTHINKING, you can

- **Connect with an e-structor** and interact with a live tutor.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.

NOTE: SCC students are allowed approximately ten submissions per semester.



Follow these steps to get started:

1. Go to www.smarthinking.com
2. Enter **Your entire Southwestern CC email address** for the username: **username@student.southwesterncc.edu**
3. Enter **your birthdate** as the password.

Get Started Now!

If you experience any problems or wish to offer feedback, please contact Toni Knott in the LAC (Oaks Hall), ext. 4325.

Technology Requirements

- **OS:** Windows 98 +, Mac OS9 +
- **Browser:** Windows: Netscape 6 +, Internet Explorer 5.01 +. **Apple Mac: Internet Explorer 5.0+ required.**
- **Connection:** 28.8K min. / 56K+ preferred
- **Cookies/Javascript** should be enabled.
- **Popup Blockers?** Please disable all popup blockers for www.smarthinking.com

Troubleshooting Tips:

- Make sure that your browser is set up to allow cookies and pop-up windows. SMARTHINKING uses both of these.
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.

Need help using SMARTHINKING? E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1 OR contact Toni Knott, SCC's Smarthinking Coordinator: (828) 586-4091, ext. 325 or tknott@southwesterncc.edu.